

Raymond Owens

Simpsonville, SC | 864-363-3803 | me@rayowens.us
linkedin.com/in/rayowens | blueridgesystems.us

Professional Summary

Infrastructure and IT operations leader experienced in modernizing enterprise environments, improving operational visibility, and aligning technology strategy with business goals. Hands-on expertise across Red Hat Linux, Windows Server, virtualization, hybrid cloud, secure networking, and operational automation. Known for building maintainable systems that reduce complexity, improve supportability, and translate technical operations into clear business outcomes.

Core Competencies

IT Operations Leadership • Red Hat Linux & Windows Server • Hybrid Cloud (Azure/M365) • Virtualization & Disaster Recovery • Infrastructure Modernization • Secure Networking & VPN • Operational Monitoring & Automation • Vendor Management & Budgeting • Executive Communication • Containerization (Podman/Docker)

Professional Experience

Principal Consultant | Blue Ridge Systems Consulting | Simpsonville, SC

Feb 2026 – Present

- Advise small businesses on practical IT improvements that strengthen reliability without adding unnecessary complexity.
- Design and support right-sized Windows, macOS, Linux, networking, backup, monitoring, and remote access solutions.
- Translate business needs into maintainable systems that reduce support burden, improve visibility, and control technology spend.

IT Manager | Auro Hotels | Greenville, SC

Apr 2023 – Feb 2026

- Lead modernization initiatives across Red Hat Linux and Windows Server infrastructure environments.
- Executed migration of on-premises file services to Azure Files improving scalability and resiliency.
- Led Active Directory modernization and Microsoft Entra ID integration supporting cloud-first initiatives.
- Manage budgeting, vendor relationships, infrastructure planning, and long-term technology roadmap initiatives.
- Standardized operational workflows, monitoring practices, and documentation improving supportability.

Technical Operations Analyst | Tilled | Boulder, CO

Feb 2022 – Nov 2022

- Supported executive leadership through operational analysis of infrastructure and platform services.
- Acted as liaison between technical teams and business stakeholders translating operational requirements into outcomes.
- Developed executive-facing reporting supporting operational maturity and risk reduction.

Network Engineer | ANC Group | Greenville, SC

Aug 2020 – Feb 2022

- Designed and supported enterprise networking and security solutions across diverse client environments.
- Managed firewalls, routing, switching, VPN connectivity, and secure remote access.
- Served as escalation resource for complex networking and infrastructure incidents.

Systems Administrator | IPS Packaging | Fountain Inn, SC

Sep 2016 – Mar 2017

- Managed VMware ESXi infrastructure and Veeam backup/disaster recovery operations.
- Implemented cloud-managed networking and Microsoft Azure services supporting multi-site operations.
- Supported infrastructure expansion and operational standardization initiatives.

Education

Master of Business Administration (MBA) – Anderson University

Bachelor of Arts (BA), Business Information Systems, Minor in German – University of South Carolina

Certifications

CompTIA A+ • CompTIA Network+ • Sophos Certified Engineer